

PRIVACY POLICY

Effective Date: _____, 2026

Last Updated: _____, 2026

Welcome to Husband On Demand LLC ("Husband On Demand," "Company," "we," "our," or "us"). This Privacy Policy explains how we collect, use, disclose, protect, and process your personal information when you use our website, mobile applications, and related services (collectively, the "Platform").

By accessing or using the Platform, you acknowledge that you have read and understood this Privacy Policy.

1. COMPANY INFORMATION

Husband On Demand LLC

State of Florida, United States

Website:

www.husbandondemand.com

Email:

privacy@husbandondemand.com

Support:

support@husbandondemand.com

2. SCOPE OF THIS POLICY

This Privacy Policy applies to:

- Visitors
- Customers
- Service Providers ("Husbands")
- Applicants
- Independent Contractors
- Website visitors
- Mobile App users

This Policy applies whenever you access our Platform.

3. INFORMATION WE COLLECT

We collect information in several ways.

A. Personal Information

Including but not limited to:

- Full name
- Email address
- Phone number
- Home address
- ZIP Code
- Date of birth
- Government-issued identification
- Profile photograph
- Emergency contact information

B. Account Information

- Username
- Password (encrypted)
- Profile preferences
- Account settings

C. Payment Information

Payments are processed through Stripe Connect.

We do not store complete credit card numbers.

Information collected may include:

- Billing address
- Transaction history
- Payment status

Stripe processes payment information according to its own Privacy Policy.

D. Service Information

We collect information related to:

- Service requests
- Quotes
- Bookings
- Job history
- Ratings
- Reviews
- Messages
- Uploaded photographs
- Uploaded documents

E. Identity Verification

To protect customers and service providers, we may collect:

- Driver's License
- State ID
- Passport
- Selfie verification

Verification services may be provided through trusted third parties.

F. Background Screening

Service Providers may voluntarily authorize background screening.

Background screening may include:

- Criminal history
- Identity verification
- Sex offender registry
- Driving record (where applicable)

Background screening is performed only after receiving proper authorization.

Background checks are conducted by Checkr, Inc.

G. Device Information

We automatically collect:

- Device type
- Browser type
- Operating system
- IP address
- Language settings
- Time zone
- Device identifiers

H. Location Information

With your permission, we may collect:

- GPS location
- Approximate location
- ZIP Code
- Service area

Location information helps connect customers with nearby service providers.

I. Usage Information

We collect:

- Pages viewed
- Features used
- Session duration
- Search history
- Click activity
- Error reports

4. COOKIES AND TRACKING TECHNOLOGIES

We use:

- Essential Cookies
- Functional Cookies
- Performance Cookies
- Analytics Cookies
- Security Cookies

These technologies help:

- Maintain login sessions
- Improve performance
- Remember preferences
- Detect fraud
- Analyze traffic

Users may disable cookies through browser settings.

Certain Platform features may not function properly without cookies.

5. HOW WE USE YOUR INFORMATION

We use information to:

- Create accounts
- Verify identity
- Match customers with providers
- Process payments
- Prevent fraud
- Detect abuse
- Improve services
- Provide customer support
- Send notifications
- Communicate service updates
- Respond to legal requests
- Comply with applicable laws

6. LEGAL BASIS FOR PROCESSING

Where applicable, we process information based upon:

- Performance of a contract
- Legitimate business interests
- User consent
- Compliance with legal obligations
- Protection of vital interests

7. INFORMATION SHARING

We may share information with:

Customers

Customers may view:

- Provider name
- Profile photo
- Ratings
- Reviews
- Skills

- Service history

Service Providers

Providers may view:

- Customer first name
- Service address
- Job description
- Appointment details

Only information necessary to perform the requested service is shared.

Payment Processors

Payments are securely processed by:
Stripe, Inc.

Background Screening Providers

Background verification is provided by:
Checkr, Inc.

Cloud Hosting

Platform infrastructure may be hosted using:
Amazon Web Services (AWS)

Analytics Providers

We may use services such as:

- Google Analytics
- Cloudflare Analytics
- Internal analytics systems

Legal Authorities

We may disclose information when required by law, court order, subpoena, or government request.

8. WE DO NOT SELL PERSONAL INFORMATION

Husband On Demand does not sell personal information to third parties.
We also do not sell biometric information.

9. DATA RETENTION

We retain information only as long as necessary to:

- Provide services
- Maintain accounts
- Resolve disputes
- Enforce agreements
- Comply with legal obligations

Inactive accounts may be deleted after a reasonable period, subject to legal retention requirements.

10. SECURITY

We implement reasonable administrative, technical, and physical safeguards, including:

- SSL/TLS encryption
- Encrypted passwords
- Role-based access controls
- Multi-factor authentication for administrative users (where implemented)
- Secure cloud infrastructure
- Continuous monitoring
- Fraud detection systems

Although we strive to protect personal information, no system is completely secure.

11. YOUR PRIVACY RIGHTS

Depending on your jurisdiction, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Delete your information
- Download your information
- Restrict certain processing
- Withdraw consent where applicable
- Opt out of marketing communications

Requests may be submitted to:

privacy@husbandondemand.com

We may verify your identity before fulfilling a request.

12. CHILDREN'S PRIVACY

The Platform is intended only for individuals 18 years of age or older.

We do not knowingly collect personal information from anyone under 18.

If we become aware that such information has been collected, we will delete it promptly.

13. INTERNATIONAL USERS

If you access the Platform outside the United States, your information may be transferred to and processed in the United States.

By using the Platform, you consent to such transfers where permitted by applicable law.

14. CALIFORNIA PRIVACY RIGHTS

California residents may have additional rights under the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA), if those laws apply.

Eligible users may request:

- Access to personal information
- Deletion of personal information
- Correction of inaccurate information
- Information regarding categories of personal information collected and disclosed

We will not discriminate against users for exercising applicable privacy rights.

15. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time.

Material changes will be posted on the Platform with an updated Effective Date.

Continued use of the Platform after changes become effective constitutes acceptance of the revised Privacy Policy.

16. CONTACT US

Husband On Demand LLC

Privacy Department

Email: privacy@husbandondemand.com

Support: support@husbandondemand.com

Website: www.husbandondemand.com